

For further information, contact your local State or Territory Passenger Transport Regulator:

**Australian Capital Territory**

Department of Territory and Municipal Services  
www.transport.act.gov.au  
(02) 6207 6185 TTY service (02) 6207 0494

**New South Wales**

Ministry of Transport  
www.transport.nsw.gov.au  
(02) 9268 2800 TTY service (02) 9268 2244

**Northern Territory**

Dept of Planning & Infrastructure  
www.transport.nt.gov.au  
(08) 8924 7965

**Queensland**

Queensland Transport  
www.transport.qld.gov.au  
(07) 3834 2011 TTY service 1800 555 677

**South Australia**

Department of Transport and Urban Planning,  
Office of Public Transport  
www.opt.dtup.sa.gov.au  
(08) 83030822 TTY service (08) 8303 0844

**Tasmania**

Depart of Infrastructure, Energy & Resources  
www.dier.tas.gov.au  
(03) 6233 2009

**Victoria**

Dept of Infrastructure, Public Transport Division  
www.doi.vic.gov.au

**Metro train, tram and bus:**

Metlink 131 638 TTY (03) 9619 2727

**Regional train and coach:**

Viclink 136 196 TTY (03) 9619 2727  
VLine passenger 136 196 TTY (03) 9619 2300

**Western Australia**

Department of Planning and Infrastructure  
www.dpi.wa.gov.au  
(08) 9216 8000



**Developed by**

The Accessible Public Transport National Advisory Committee

**in consultation with:**

- Representatives of Australian Federation of Disability Organisations and the National Disability Advisory Council
- Transport Industry
- Australian Department of Transport and Regional Services
- National Committee on Rehabilitation Engineering, Engineers Australia
- All State and Territory Transport Regulators



# Safer travel for passengers using mobility aids on public transport



**Accessible Public Transport  
National Advisory Committee**

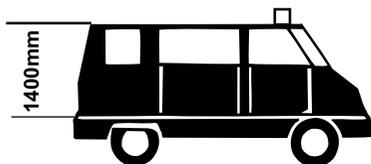
To enhance your safety and accessibility, you and your mobility aid need to address these specifications. Further detail is provided in the *DDA Disability Standards for Accessible Public Transport 2002*.

## Dimensions

- A boarding device (for example, ramp) must be able to support a total weight of up to 300kg.
- Fit within an allocated space of 1300mm by 800mm.



- Have a maximum width of less than 750mm up to 300mm from the ground.
- Negotiate a taxi door height of 1400mm.



## Stability

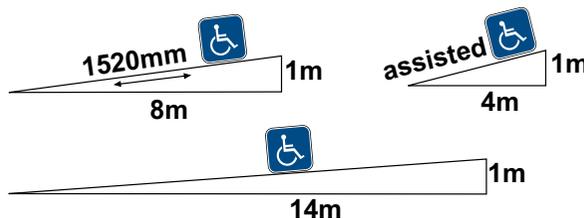
- Have effective braking systems to maintain stability.
- Have appropriate anchoring points if required by transport operators or providers.
- Comply with regulations governing the carriage of batteries on public transport.
- Transfer to a seat in a taxi if required by the transport operator or provider.
- Must be able to travel in the direction determined by the transport operator or provider.

## Manoeuvrability

- Turn 180 degrees within an area 2070mm by 1540mm.
- Cross a horizontal gap up to 40mm wide.
- Mount a vertical rise (bump) up to 12mm.



- Cross grating gaps up to 13mm wide and 150mm long.
- Negotiate a 1:14 grade unassisted (eg. ramp).
- Negotiate up to a 1:8 grade where the ramp is less than 1520mm.
- Negotiate a 1:4 grade with assistance (eg. ramp).



## Frequently asked questions

- Q. What should I do before obtaining a mobility aid to use on public transport?**
- A. Identify your public transport need and check that you and the mobility aid can meet the specifications in this brochure.
- Q. How can I have a safer journey on public transport?**
- A. Ensure you and your mobility aid meet the specifications in this brochure and comply with the public transport provider's requirements.
- Q. How can I become confident with getting on and off public transport?**
- A. You will feel more confident if you can practice getting on and off public transport. Contact your local public transport provider to discuss your transport needs.
- Q. I want my mobility aid to be anchored when travelling. Is this possible?**
- A. Not all public transport services will have anchoring points available. Check with your local public transport provider.
- Q. Does my mobility aid need to be anchored when travelling on public transport?**
- A. Your public transport operator or provider may require your mobility aid to be anchored. Check to see if your mobility aid has appropriate anchoring points.
- Q. Are there any weight limitations when using a boarding device?**
- A. If you require assistance to access public transport, you must ensure that the total weight of yourself, your assistant and your mobility aid is less than 300kg. This is because the maximum weight capacity of a boarding device is 300kg.