

IMPORTANT NOTE

Any balance remaining from the initial \$10 free travel bonus provided to Seniors Card holders with the roll out of the MyWay system, will not be transferred/refunded.

Section 1 – Customer Details

MyWay Card No.									
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Surname: _____ Given Name (s): _____

Phone Number (home): _____ Phone Number (mobile): _____

Email: _____

Section 2 – Refund Details

I wish to request a (select one):

- Balance transfer.** Please transfer my remaining travel credit to the following MyWay card (the card receiving any travel balance transfer must be registered to ensure it is granted to the correct person):

MyWay Card Number: _____

MyWay Card Holder: _____

- Refund.** Please refund my remaining travel credit to:

- My bank account

Account Name: _____

BSB: _____ Account Number: _____

- By cheque mailed to:

Address: _____

Section 3 – Authorisation

I hereby give my consent for MyWay to adjust the stored value balance on my MyWay card as indicated in this form. I understand that this request will only be processed once my free travel entitlement is active on my MyWay card, and that this request may take up to 28 days to process.

Signature : _____ Date: / /

Section 4 – How to lodge this form

- Fax to: (02) 6207 8020
- Mail to: MyWay Administration Office
GPO Box 158 Canberra ACT 2602
- Email to: myway@act.gov.au
- At any Access Canberra Shopfront

Office Use Only	
Date Received:	/ /
Date Processed:	/ /
Processing Officer:	_____
Amount to be Transferred/Refunded:	_____