ACT Seniors Card Application

The ACT Seniors Card is part of an Australia-wide initiative jointly supported by the ACT Government and Council on the Ageing (ACT). Each state and territory has a Seniors Card Scheme and some reciprocal arrangements are in place for using your card in other states and the Northern Territory. The scheme recognises the valuable contribution of older people in their local community.

An ACT Seniors MyWay Card provides access to a range of business discounts and ACT Government concessions. The ACT Seniors MyWay Card is a dual card and will give seniors access to free off peak travel on Transport Canberra services. The ACT Seniors MyWay card can be loaded with travel credit at a MyWay retail agent or at a Ticket Vending Machine and used for travel through the peak travel period. Seniors aged 70 or over who hold an ACT Seniors MyWay card are entitled to free travel on Transport Canberra services.

An ACT Seniors Card is available to all permanent ACT Residents who meet the age eligibility and who are not in paid employment for more than 20 hours per week.

Please complete the application below:

Application form and declaration of eligibility – Please use black or blue pen and block letters

Mr/Mrs/Ms/Miss/Other (specify): ........................................ Surname: ...........................................................................................................

First Name: .................................................................................................................................................................

Address: ........................................................................................................................................................................

Suburb: ........................................................................................................... ACT Postcode: □□□□

Telephone: .................................................................................. Mobile ..................................................................................

Email: ..............................................................................................................................................................................

Date of Birth: □□/□□/□□□□ If replacement, previous card number:

New Card □ Replacement Card □ □□□□□□□□

IMPORTANT: If you have a NSW Opal Gold travel card, it will be linked to your old ACT Seniors Card number. Upon receipt of your new ACT Seniors Card, you will need to apply for a new NSW Opal Gold Card and call Opal to get a balance transfer of any travel credit.

Any balance transfer on your old ACT Seniors MyWay card will automatically be transferred to your new card within 7 business days.

☐ I acknowledge that I meet the requirements for ACT Senior card eligibility and confirm that I am not in paid employment for more than 20 hours a week.

For further information regarding the eligibility for an ACT Seniors Card visit www.actseniorcard.org.au
Proof of ID type

Please provide ID type – provide card details of one of the following

☐ Medicare card
☐ Centrelink Healthcare Card
☐ Centrelink Pension Concession Card
☐ DVA Healthcare Card

☐ The name to appear on the card is the same as the name on your proof of ID

MyWay card security question

Secret Question:

☐ Mother’s maiden name
☐ Pet’s name
☐ Place of birth
☐ Date of birth
☐ Favourite colour
☐ Suburb and postcode (no spaces)

Secret answer/password __________________________

Declaration

The use of the MyWay card is subject to terms and conditions and privacy statement.

If you do not have access to the internet, please call 13 17 10 to have a copy mailed to you.

By completing this form you agree to these terms and conditions and privacy statement and authorise the collection of personal information for the provision of services when you enter into an agreement to purchase or register MyWay smartcards, conduct transactions on the MyWay system or apply for concessionary travel entitlements and allowances.

The legal authority to regulate public transport services is under the Road Transport (Public Passenger Services) Act 2001. The collection, storage, use and disclosure of personal information is undertaken in accordance with the Commonwealth Privacy Act 2014. Information collected will only be used for the intended purposes or where the disclosure or use of that information is authorised by law. Disclosure of personal information may include, but not be limited to, disclosure of travel behaviour to law enforcement agencies such as the Australian Federal Police conducting criminal investigations, customer information to third parties involved in managing the MyWay system and government agencies that manage concession entitlements for which passengers may be eligible.

☐ I agree to the terms and conditions and the privacy statement.
Privacy notice

- The Directorate is providing you with this notice to meet its obligations under the Privacy Act 2014 (Commonwealth). COTA ACT is providing you with this notice to meet privacy requirements and comply with its contractual obligations under an agreement with the Community Services Directorate, which funds the Seniors Card Program. When you complete and submit a Seniors Card application form to the Directorate or COTA ACT, your personal information is collected for the following purposes:
  1. to provide you with an ACT Seniors MyWay Card;
  2. to help you use your ACT Seniors MyWay Card, including to access senior’s entitlements, events and travel concessions, or to replace lost or stolen cards;
  3. to provide you with information and updates about your ACT Seniors MyWay Card; and
  4. to ask you to participate in surveys about the Seniors Card Program, including the Seniors Card Information Service and entitlements.

- The Directorate passes on information collected on the application form to COTA ACT and to its MyWay Ticketing System Service Provider.

☐ I have read the privacy notice and consent to the Transport Canberra and City Services Directorate disclosing my personal information on this form to COTA ACT for the purposes of card registration, card management and provision of transport concessions and related services.

☐ I consent to disclosing my Identifying Information to the issuer and/or official record holder of that information for the purposes of verifying, and checking the accuracy of, the information.

Signature of applicant: ................................................................. Date: ........................................

Please post the completed application form to:

Council on the Ageing (COTA) ACT
Hughes Community Centre
Wisdom Street
HUGHES ACT 2605

Your ACT Seniors Card will be posted to you within 15 business days. Your ACT Seniors Card gives you access to savings on a range of goods and services provided by participating businesses. Find out more about your ACT Seniors Card and the discounts available by visiting the ACT Seniors Card or COTA ACT websites.

Further information:

COTA ACT
Ph 6282 3777;
Email: seniorscard@cotaact.org.au;
Website: www.cotaact.org.au/programs/seniorscard/
Website: www.actseniorscard.org.au

Transport Canberra
Phone 62077711
Website: www.transport.act.gov.au