

HOW WAS I SELECTED?

No individual person has been selected for the survey. Instead, a random sample of households has been selected. So, you (personally) were not selected – your address was.



BUT I DON'T TRAVEL VERY MUCH!

We are interested in understanding the travel behaviour of **everyone** selected to take part in the survey. While some people will make a lot of trips, it is just as important for us to know about those people who don't travel much, or not at all.

The survey is interested in all types of transport – cars, buses, light rail, trucks, motorbikes, bicycles and walking.

So, on your Travel Day, it does not matter whether:

- you do not go anywhere at all
- you only leave the house once or twice, or
- you make lots of trips.

Please record what actually happened on your Travel Day, even if this is different to your normal daily routine.

WHAT WILL HAPPEN NEXT?

Please see the enclosed letter for details on what to do next.

If you have any questions or need assistance, our friendly Survey Team will be happy to help.

In this way, everyone's travel needs are considered when decisions are made about transport investment and operations.

WHAT IF I HAVE OTHER QUESTIONS?



If you have any questions or problems with the survey, please do not hesitate to contact the Travel Survey Team on **1800 071 219 (free-call)**.

Further information is also available from the City and Environment website www.transport.act.gov.au/household-travel-survey

ACT and Queanbeyan-Palerang Household Travel Survey

"A Survey of Day-to-Day Travel"

ANSWERS TO SOME QUESTIONS YOU MIGHT HAVE



WHO IS CONDUCTING THE SURVEY?

The survey is being conducted for the City and Environment Directorate and the Queanbeyan-Palerang Regional Council by the Ipsos Travel Survey Team.



WHAT IS THE SURVEY ABOUT?

The purpose of this survey is to collect essential information on the day-to-day travel and activities of people living in various parts of ACT and Queanbeyan-Palerang; how, where, why and when people travel.



The survey results will provide a reliable picture of travel patterns occurring in different areas. This information is used to make planning decisions about roads, public transport and other facilities in and around your local community.

HOW IS THE SURVEY CONDUCTED?

We ask you to first complete some questions about your household and the people that live there. We then ask you to provide information about your travel and activities on a specific 'Travel Day'. This day will be displayed in the questionnaire.

WHY DO YOU ASK ABOUT THE PEOPLE IN THE HOUSEHOLD?

We know that different people travel in different ways. To get a good picture of the travel in your area, the survey needs to get answers from all types of people and households.



This is why, in addition to asking about your travel, we also ask questions about your age, gender, occupation and income to make sure we have included all types of people. These answers are then combined with those from all other households in the survey to give a complete picture of day-to-day travel.

The results from our survey will also be compared with the results from the Census to ensure that our survey respondents are representative of the broader population.

WHAT IF I DRIVE FOR A LIVING?

We realise that it would be very difficult for "professional drivers" (those employed to move goods or people) to write down all the travel they make over a whole day and we don't expect them to do so.



Instead, we ask that they record only their personal travel – including trips from home to work and back again. However, if you are not a "professional driver", but sometimes travel as part of your work (e.g. to go to a meeting) then we ask that you record all travel you do as part of your work.

WHAT ABOUT PRIVACY?

Ipsos, on behalf of the ACT Government City and Environment Directorate and Queanbeyan-Palerang Regional Council, is collecting personal information to conduct the ACT and Queanbeyan-Palerang Household Travel Survey and inform future transport planning, policy, and service delivery.



Participation is voluntary. Survey findings will be reported in de-identified or aggregated form.

Please read the full Privacy Notice before participating, including information about how personal information is collected, used, stored, disclosed, and managed, at <https://www.transport.act.gov.au/planning-for-the-future/household-travel-survey>