

Bikes and Buses

1.0 POLICY STATEMENT

- 1.1 ACTION is committed to ensuring that Canberra cyclists are supported in using ACTION buses as part of their active travel throughout Canberra.

2.0 BACKGROUND

- 2.1 [Transport for Canberra](#) is the foundational policy for transport planning in Canberra until 2031. As one of its goals, the plan seeks to encourage healthier and more active travel choices by facilitating the opportunity for people to ride part of their journey by bicycle and travel the remainder of their journey using public transport.
- 2.2 ACTION is committed to the ongoing implementation of the [Transport for Canberra](#) plan and has developed this policy to promote the use of bike and ride facilities and the use of bus mounted bike racks.

3.0 CONSULTATION

- 3.1 In developing this policy, Public Transport has consulted with ACTION Buses, Driver Health and Safety Representatives, Territory and Municipal Services Governance Branch and Pedal Power.
- 3.2 Public Transport has also consulted the Queensland Department of Main Roads, Public Transport Victoria, Transport for NSW, the Tasmanian Department of Infrastructure, Energy and Resources and the Western Australian Department of Transport.

4.0 BIKE AND RIDE

- 4.1 ACTION's Bike and Ride facilities allow passengers to secure a bicycle in a cage, in a locker, or to a rail and transfer to a bus for the remainder of their journey. There is no charge to use Bike and Ride facilities. The ACT Government is not liable for any loss or damage to items stored in bike cages, lockers or on rails.
- 4.2 **Bike Cages**
- 4.2.1 Access to bike cages is enabled through a MyWay card upon application to the Public Transport customer service team. Cyclists must provide their own lock to secure their bicycle to a rail within the bike cage itself. The storage of anything other than a bicycle and related equipment (for example a helmet) is prohibited.
- 4.3 **Bike Lockers**
- 4.3.1 Bike lockers are not managed by ACTION and cyclists should contact Access Canberra on 13 22 81 for conditions of use and to apply for access.
- 4.4 **Bike Rails**
- 4.4.1 Bike rails are publicly available and are installed at a number of stops across the bus network, with a focus on rapid stops that have direct connections across the city. Cyclists must provide their own lock to secure their bicycle to a bike rail.

5.0 BUS MOUNTED BIKE RACKS

5.1 Conditions of use

- 5.1.1 Bus mounted bike racks are designed to accommodate two-wheel, single-seat bicycles only. Bicycles must have a minimum wheel diameter of 20 inches and a maximum width of 7.5 centimetres.
- 5.1.2 Tandem bicycles, tricycles, small children's bicycles and bicycles with petrol motors are not permitted.
- 5.1.3 Bicycles are not permitted to be locked to bus mounted bike racks. All loose items (e.g. water bottles, bags, bike pumps, helmets) must be removed from the bicycle before placing it on the rack.
- 5.1.4 Bicycles with front mounted accessories or any accessory that may obscure the vision of the driver are not permitted.
- 5.1.5 Bus drivers are not permitted to assist passengers with the operation or use of a bus mounted bike rack and are required to remain seated in the cabin of the bus while the passenger is loading or unloading a bicycle.
- 5.1.6 Bus mounted bike racks are made available on a first come first served basis. Each rack can hold a maximum of two bicycles, with a maximum weight of 25 kilograms per bike. If the bus mounted bike rack is full, riders must leave their bicycle at the stop or wait for the next bus service with an available rack.
- 5.1.7 The last passenger to remove a bicycle from a bus mounted bike rack must stow the rack to the closed position.
- 5.1.8 In the event that a passenger fails to collect their bicycle from the bus mounted bike rack, the bicycle will be treated in accordance with ACTION's Lost Property Policy.
- 5.1.9 The ACT Government is not liable for any loss or damage to bicycles attached to bus mounted bike racks. Passengers should report any damage caused to a bike rack directly to the driver at the time.

6.0 CARRIAGE OF FOLDING BIKES

- 6.1 A folding bicycle may be carried on a bus mounted bike rack if it meets the conditions outlined in clause 5.1.
- 6.2 Where a passenger seeks to carry a folding bike into the cabin of a bus, the folding bike will be classified under ACTION's Carriage of Goods on Buses Policy.

7.0 CARRIAGE OF ELECTRIC BIKES

- 7.1 An electric bicycle may be carried on a bus mounted bike rack if the bicycle weighs less than 25kgs and meets the conditions outlined in clause 5.1.

8.0 LEGISLATIVE AND OTHER REFERENCES

Road Transport (Public Passenger Services) Regulation 2002 (ACT)

[Transport for Canberra: Transport for a sustainable city 2012-2031](#), Environment and Sustainable Development Directorate, Australian Capital Territory, Canberra 2012.

9.0 FEEDBACK

- 9.1 Feedback in relation to decisions about bicycles and buses may be made in accordance with ACTION's [Feedback and Complaints Handling Policy](#).